

# Terms and Conditions of Bookings

To ensure that everybody enjoys their stay we ask that you observe and abide by the following  
**Booking Conditions**

**A Non Refundable Booking Fee** of £100.00 per week secures your holiday. The balance of payment will be due six weeks before date of arrival (no reminder will be sent). We reserve the right to re-hire if the balance is not received by the due date. Monies paid are not refundable. An administration fee of £9.00 will be charged for any alteration after booking has been made.

Whilst every effort is made to reserve the caravan requested, we reserve the right to change if necessary.

**The person signing the Booking Form** must be over 25 years and will be made entirely responsible for behaviour and actions of all persons, pets and visitors associated with them. We ask that the party act with consideration for their neighbours by keeping noise to a minimum and ensuring that no equipment is removed from the caravan (this includes bedding being used outside). The proprietors reserve the right to cancel bookings or expel any persons without question who break Park Rules without any refund.

**A Care Bond of £40** cash is payable on arrival. Upon departure the caravan will be checked and assuming the Caravan is left clean and tidy and in a good condition, that the keys and gate card are returned and any breakages paid for the deposit will be returned.

**Total number of people:** In line with the English Tourist Board regulations the number of people in your party (inc. visitors) should not exceed the number stated for the holiday home booked. Only those named on the booking form are permitted entry to the park and to be in the caravan unless prior consent has been obtained from the park owners.

**Dolphin Park is suitable for couples and families.**

**No BBQ's outside of caravans as BBQ area is provided.**

**CAR OWNERS** Due to limited parking, one space per caravan only is allocated. A second car may be accommodated by prior arrangement at a cost of £15.00.

**Medium or Large Vans, Trailers, Motor Bikes or Camper Vans** are NOT permitted. And will be refused parking.

**DOGS** Small and medium sized dogs may be permitted with prior consent from the park owners. Pets are not allowed in the bedrooms or on the seating and are not to be left alone in the caravan. It is up to the owners to bring a dog basket or bedding. Dogs are to be kept on leads at all times on the park and owners are responsible for cleaning up after their pets should an accident occur. Puppies and bitches in season are not permitted. No dogs other than those booked. Dogs must not display aggressive behaviour or be a nuisance, no barking or causing damage.

**CHILDREN'S GAMES** are restricted to designated play area at the rear of the Park and not around the caravans. No skateboards or BB guns please. Bikes permitted but only with strict supervision by the child's parents/guardians at all times.

**No windbreaks.**

**DAMAGES:** Any damage or breakages to the caravan, equipment or on the premises must be reported to the Park owners immediately and replacements or repairs must be paid for.

**THE PARK'S LIABILITY:** It is the express condition of our acceptance of any booking that should we for any reason have to cancel a holiday, we have the right to do so and to refund any payments received in complete and final discharge of all liability on our part. No liability will be attached to the Park owners in respect of any loss/damage/injury for anyone or anything brought on to the Park by yourself, your party or your visitors.

These conditions are to insure that everyone can enjoy their stay.

